



calgary health region

date: February 15th 2007

to: FMC Staff
PCIS Project Implementation Team

From: Jack Davis, President and CEO
Chris Eagle, Chief Clinical Officer
Bill Trafford, Vice President, Advanced Technology

Re: FMC Implementation of the Patient Care Information System

On behalf of the Region, we would like to express our appreciation and admiration for your efforts driving the PCIS activation on January 26th, 27th & 28th. As we all witnessed, this was an extremely complex undertaking. Your teamwork and "esprit de corps" was displayed in an exemplary fashion and carried the day.

We have now completed Phase II of the PCIS project. RGH, PLC and now FMC are live on the system.

This is a world class accomplishment that will serve as a benchmark for other organizations in Canada, North America and likely many parts of the world. We know of many others who have aspired to our objectives but very few if any, have succeeded. We will reap the benefits for many years to come.

What is most impressive about the implementation was the fact that the roughly 6,000 people who work in the FMC acted as a single team with incredible levels of determination and cooperation to execute a very difficult and complex tool. The support of staff from RGH and PLC spoke volumes about our Regions strength and compassion for each other.

The results of this initiative gives all of us the confidence to change and adapt to build a Health Care system in Calgary that is second to none.

Thank you for your efforts in making this one of the most successful implementations of a clinical information system anywhere in the world.

Sincerely,

Handwritten signature of Jack Davis in black ink.

Jack Davis
President and CEO

Handwritten signature of Chris Eagle in black ink.

Chris Eagle
Chief Clinical Officer

Handwritten signature of Bill Trafford in black ink.

Bill Trafford
Vice President,
Advanced Technology

cc: Thelma Inkson, Senior Vice President, NW Portfolio
Cam Waddell, Executive Medical Director, NW Portfolio